## **Message From the CEO**

March 30, 2020

Folks,

I hope everyone had a restful weekend and remains safe.

The world is fighting mightily to contain and stop this health hazard (more readily known as Covid-19) that is plaguing almost every country. One can only sit, wait, hope, and wonder. The professionals continue pursuing a vaccine, antidote, cure—anything that will stop this virus in its tracts or at least help those who have been infected. They will find it; and, hopefully, very soon.

The Credit Union continues to adapt its operation to keep members and staff safe. Even before the outbreak, the Credit Union had remote operations; with the outbreak, more staff is going remote. In addition, the Credit Union continues to adjust its Branch Operations to the ongoing fight to stop the spread of the virus. Accordingly, the Credit Union has determined that the following changes need to be made to ensure that members and staff remain safe:

- Branch hours will change
  Beginning April 1, the Riverside and Victor Valley offices will be open from 10 am to 4 pm.
- Phone hours will change
   Beginning April 1, Phone hours will be from 9 am to 5 pm.
- Colton Branch

The office will close temporarily; the office will re-open when this outbreak is resolved.

Members who use the Colton Branch can use the Riverside office (it is just 10 minutes away).

The Branch Manager of the office is being reassigned to the Riverside office.

The Credit Union recognizes that these changes may create some inconvenience; however, the changes are being made to ensure the safety of all members and the Credit Union's staff.

We thank you for you support and understanding. I will write everyone again near the end of the to let you how things are going.

Be Safe.

## ATM Locations by Branch

- Colton
- <u>Montebello</u>
- Riverside
- Victorville

For more ATM locations near you, <u>click here</u>.